

# VERONICA CONESA GOMEZ

## BACKEND ENGINEER / SOFTWARE DEVELOPER ENGINEER

+14 years of experience in a multinational company, focusing on process automation and team performance improvement. Proactive and detail-oriented, delivering high-quality service in issue resolution.

## MOST RECENT WORK EXPERIENCE

### Personal projects as Software Developer

- Developed API RESTful for E-commerce with Spring Boot and Java, utilizing PostgreSQL and documented with Swagger.
- Created API RESTful for a School system with Spring Boot and Java, using PostgreSQL and documented with Swagger.
- Developed Sport-Studio API RESTful with Node.js, utilizing MongoDB and documented with Swagger.
- Configured GitHub-OAuth-Application with Express.
- Created API REST for personal budget management using Node.js and PostgreSQL.
- Developed API REST for a music library using Node.js, utilizing MongoDB and PostgreSQL.
- Created a To-do REST API with Spring and Java.
- Developed a web game application, Connect-4, using React.
- Developed a web game application, 2048, using React.
- Published an Android Application on Google Play Platform using Java.
- Published a package on npmjs.com (MyCommand Git CLI).

### Backend Engineer at Access Aid (#Devathon)

April 2023 – May 2023 [Remote]

#### RESPONSIBILITIES

- Developed a web platform focused on accessibility, empowering individuals with reduced mobility to access information about the accessibility of public and private spaces based on location.
- Developed the API for Access Aid project using Java Spring Boot and designed the Postgres database system.

#### KEY ACCOMPLISHMENTS.

- Led and coordinated the backend and frontend teams, demonstrating collaboration skills, technical proficiency, and adherence to Agile methodologies, resulting in the successful completion of the project.
- Designed a database system and REST API that met the project requirements.
- Documented the entire API using Swagger, providing essential information to the team, facilitating project coordination and execution.
- Deployed the application using Docker and uploaded it to a web server.
- Actively contributed to the frontend development.

### Senior Analyst at Accenture

November 2013 - 2021 [Prague, Czech Republic]

#### RESPONSIBILITIES

- Support to clients and sales managers in technology resale (HW, SW, maintenance) across Europe, coordinating third-party purchases from sales offer preparation to purchase order and delivery tracking, client invoicing, partner invoicing issue resolution, and communication with different teams.
- Handled deal registration, maintained resale opportunities database, provided reporting, managed, and coordinated teams, and communicated process updates.
- Owned the Partner incentives program management, tracking and coordinating received payments processing, providing reporting and trend analysis, and creating regular dashboards for management.
- Contributed to the implementation of a new workflow tool, including testing, process mapping, subject matter expertise, issue management, and user communication.

### KEY ACCOMPLISHMENTS.

- Improved team efficiency by implementing automation and reducing reporting cycle time.
- Enhanced payment control system by creating macros to track pending invoices, preventing credit holds from vendors.
- Implemented a better control system for overdue invoices, resulting in the recovery of 40% of due invoices within the first 3 months.

## Analyst at Accenture BPO

November 2009 - 2013 [Prague, Czech Republic]

### RESPONSIBILITIES

- Performed data entry and research in various systems and tracking tools, applying process and system knowledge to identify, assess, and resolve issues.
- Engaged in customer contact via telephone calls, emails, and HR systems.
- Responsible for processes including Data Management, Recruitment, Contact Centre, Time and Attendance, and Payroll.

### KEY ACCOMPLISHMENTS

- Became a Service Delivery Lead, specializing in all processes for the client.
- Conducted knowledge transfer of all processes to the client during a site visit.
- Improved team efficiency by implementing macros and streamlining time-consuming activities.

## SKILLS

- Java
- JavaScript
- TypeScript
- Python
- Spring Boot
- Node.js
- Express
- Android
- React
- PostgreSQL
- Swagger
- MongoDB
- Docker
- Git
- Object-Oriented Programming (OOP)
- Test-driven development (TDD)
- Fast learner
- Team player
- Team Lead
- Adaptability
- Agile methodologies
- Issue solving
- Project Management

## EDUCATION

### Back-End Engineer at Codecademy

Mar 2023 [Remote]

### Computer Science at Codecademy

Nov-2022 [Remote]

### Arquitecto Técnico/Civil Engineer at Universidad Politécnica de Cartagena/ Czech Technical University in Prague

Sept 2004 – Aug 2008 [Cartagena/Spain, Prague/Czech Republic]

## LANGUAGES

Spanish and English.

Czech (limited working proficiency).